



ACell Reimbursement Support Center

Available Resources

Reimbursement and Coding Guides, as well as other resources, are available at www.acell.com/reimbursement.

800-826-2926 Option 7
acell@thepinnaclehealthgroup.com

Monday - Friday: 8:30am - 6:00pm EST
48-hour response time (closed major holidays)

Providing Reimbursement Support Services and Resources for All ACell® Products*

The ACell Reimbursement Support Center – supported by The Pinnacle Health Group – is available to assist with questions for all ACell products, including:

- **MatriStem UBM™ Products:**
Cytal® Wound Matrix | Cytal® Burn Matrix | MicroMatrix® | Gentrix® Surgical Matrix | Gentrix® Hiatal
- **Partnered Products:**
ABRA® Abdominal | ABRA® Surgical | Xpansion®

Available Services



Benefit Verification helps you research:

- Basic patient benefits
- Insurance coverage
- Patient copays
- Appropriate billing codes

Specific Contact Information:

Email: BV@thepinnaclehealthgroup.com
Fax: 215-369-9198



Prior Authorization helps you:

- Research prior authorization submission steps and required information
- Submit the prior authorization request (optional)



Claim Appeals helps you:

- Research information required to appeal a denied claim
- Submit the appeal (optional)



General Reimbursement helps you:

- Research coverage policy information for ACell products
- Access ACell product reference tools
- Review inadequate reimbursements